



PRIVACY POLICY

www.altoverbano.it

Information on privacy and cookies policy ex Art 13 of General Data Protection Regulation UE 2016/679 (GDPR)

Before communicating and processing any personal data, we invite you to read carefully this "Privacy Policy" which is to be understood as a statement made in accordance with art. 13 of the GDPR to those who consult and interact with the website, as it contains information on the protection of personal data and on the security, measures put in place to ensure personal data confidentiality in full compliance with the GDPR.

Please note that this Privacy Policy is intended only for the website www.altoverbano.it and it does not apply to other websites that may be consulted through our links.

The Data Controller

ALTO VERBANO S.r.l. based in Via S. Martino 5/7 20122 Milano (MI) +39 028338801

altoverbano@altoverbano.it is the responsible of the processing of personal data, relating to identified or identifiable persons, processed after the consultation of our website.

Place and purpose of the data processing

Data processing related to the web services of this website takes place at our service provider that has been specifically appointed as External Responsible and the data processed are handled directly by our employees specifically trained and in charge of this activity.

The personal data provided by users who send requests via email are used only to reply to the requests received.

No data collected from the web service is communicated or publicized to third parties.

Procedure regarding the data processing

Personal data are processed with automated IT tools, for the time necessary to achieve the above-mentioned purpose. The response to requests is normally made within 15 days.

Categories of data processed

Data provided by users voluntarily

The optional, explicit and voluntary sending of an e-mail to the addresses indicated on this website does not entail any request for consent and the possible filling of predisposed forms entail the subsequent acquisition of the address and data of the sender / user necessary to respond to the requests submitted.

In the case of filling in a specific form which requires the compilation of some predefined fields, the marketing and communication purposes will also be added. In this case, an explicit consent will be required to the user during the compilation of the form



Data Navigation

The computer systems and the software procedures used to run this website, acquire, during their normal operation, some personal data whose transmission is implicit in the use of internet communication protocols. This information is not collected to be associated with identified interested parties, but which by their very nature could, through processing and association with data held by third parties, allow users to be identified.

This category of data includes IP addresses or domain names of the computers used by users who connect to the website and the time of the request. These data are used for the sole purpose of obtaining anonymous statistical information on the use of the website and to check its correct functioning and are deleted immediately after processing

Cookies [Please read the Cookies information.](#)

Transfer of the data abroad:

The data collected are not transferred abroad.

Rights of the interested parties

The subjects to whom the personal data refer have the right at any time to request to the Data Controller the access to their data, their correction or deletion, the limitation or the possibility to oppose to the data processing, to request the portability of the data, to revoke the consent to the processing by relying on these and other rights according to GDPR Regulation through a simple communication to the Data Controller.

Any requests / communications must be sent to the above indicated Data Controller by post, or by calling +39 028338801 or by email using the following address altoverbano@altoverbano.it

This Privacy Policy is effective from 25/05/2018. ALTO VERBANO S.r.l. reserves the right to modify or simply update its content, in part or completely, also due to changes in the Applicable Regulation



COOKIES POLICY

WHAT ARE THE “COOKIES”

A cookie is a simple text file that is stored on the user's computer or mobile device from a website's server and can be read or retrieved from the server itself. It contains some pieces of information and allows the website to remember, for example, the user's preferences or, if we are talking about E-Commerce, the products of his cart. The Directive on Electronic Communications and the Provision of the Privacy Guarantor of 8 May 2014, n. 229, regarding "Identification of the simplified procedures for the information and the acquisition of consent for the use of cookies", requires that the use of cookies can be accepted only with the consent of the user.

BROWSER COOKIES

Our website can use "cookies" to improve the user experience. The user's web browser saves these cookies on his hard disk to keep track of the visit.

Users can choose to set their web browser to refuse cookies, or to notify them when they are sent.

If these options are set, some parts of the website may not work properly.

WHAT COOKIES THIS WEBSITE USES AND HOW TO DENY THE CONSENT TO THIRD-PARTY COOKIES

On this web site:

- computer techniques are not used in any way for the direct acquisition of personal identification data of the user
- cookies are not used to transfer information of a personal nature
- user tracking systems are not used (e.g. persistent cookies)
- the use of the so-called session cookies is strictly limited to the transmission of session identifiers necessary to allow the safe and efficient exploration of the website and once the connection is end they are not recorded or stored

PER I SITI CHE USANO GOOGLE ANALYTICS

- this website uses Google Analytics, a web analytics service provided by Google Inc. that, using owned "cookies", allows the website to analyze how users use the website. The information generated by cookies on the use of the website (including your anonymous IP address) will be transmitted to and stored by Google on its servers in the United States. Google will use such information for the purpose of examining your use of the website, compiling reports on website activity for website operators and providing other services relating to website activity and internet usage. Google may also transfer this information to third parties if required to do so by law or if such third parties process the information on Google's behalf. Google will not associate your IP address with any other data held by Google. You may refuse to use cookies by selecting the appropriate settings on your browser, even if this may prevent you from partially or even using all the features of this website. To disable analytical cookies and to prevent Google Analytics from collecting data on navigation, simply download the browser add-on to disable Google Analytics: <https://tools.google.com/dlpage/gaoptout?hl=en>



BROWSER SETTINGS: HOW DO I CHECK COOKIES

The “guide” section of the browser of the user should be able to help the management of cookies’ setting. If you do not want to receive any kind of cookies, it is possible to modify the browser in order to be informed when they are sent. It is also possible to delete in any moment the cookies already recorded, by the setting the browser properly.

Internet Explorer

<https://support.microsoft.com/en-us/help/17442/windows-internet-explorer-delete-manage-cookies>

Google Chrome

https://support.google.com/chrome/answer/95647?hl=en&p=cpn_cookies

Mozilla Firefox

<https://support.mozilla.org/en-US/kb/enable-and-disable-cookies-website-preferences>

Apple Safari

<https://www.apple.com/legal/privacy/en-ww/cookies/>